

AGINFO 13 (2026)

Child Safe Child Friendly: Frequently Asked Questions Update

The Child Safe Child Friendly (CSCF) Frequently Asked Questions (FAQs) Guidance Note has been updated and is now available online:

[Guidance Note: Frequently Asked Questions – Child Safe Child Friendly](#)

Please share the update as widely as possible.

What has been updated?

Some of the original questions and answers remain, and new FAQs have been added which relate to:

- How the CSCF Framework applies day-to-day
- Screening requirements for adults who want to volunteer or work within Girl Guiding
- Working with Children check requirements specific to:
 - o support workers
 - o parents
- Communication methods to use when contacting Guides outside of Guiding activities
- Supervision ratios

Who would find this useful?

The updated FAQs provide easy-to-access answers for all Adults in Guiding. They will be particularly useful for Managers, Leaders and SGGO staff responsible for CSCF screening.

I have FAQs for the next version, who can I contact?

If you have ideas for additional FAQs for future versions of this Guidance Note, please send them to katef@girlguides.org.au