

Scenario

An hour in the life of a Region Manager



You are the Region Manager for Wanjimup Region which covers an area of 400 square kilometres and starts 100 kms north of Perth. There are 5 Districts in your Region, 23 Guide Units and 3 Trefoil Guilds.

You have been away for the last six weeks in South East Asia. This was your annual holiday but unfortunately the last 2 weeks were not part of your plans. You were caught up in a devastating typhoon which caused extreme flooding. You lost everything in the floods including your mobile phone, your laptop, all your backup USBs and your passport. Prior to the typhoon you were communicating daily with your friends and family via Facebook. After the floods, you were able to let your family know that you were OK via the Australian embassy but couldn't get home for 2 weeks because the airport was also flooded.

It is the 31st July and you have just arrived home.

You have a Region meeting In 2 days time, to which 100 people have already confirmed their attendance. You have only 1 hour to sift through your phone messages, emails, snail mail, text messages and Facebook. Sort out what is important, what is urgent and come up with an action plan and an agenda and a running sheet for the Region meeting





Phone messages on your landline 1

10am 15th July

Hi it's Judith

OMG – saw your mother's post on Facebook. hope you are coping OK. Thinking of you.

11am 19th July

Grow More Fertilizer – we are doing a special delivery in your area for lawn food. Call us on 1800 367 367 to take advantage of this deal.

10am 30th July

Joan Rogers – sorry I am now an apology for the Region meeting.

10am 30th July

Hi it's Wendy at Guide House. We know you have been through a huge trauma. Don't hesitate to call us if you need any help for your Region meeting.

7am 31st July

It's Mum – I know you are just getting home. Call me if there is anything I can do.



Phone messages on your landline 2

9am 31st July

(a very, very croaky voice)

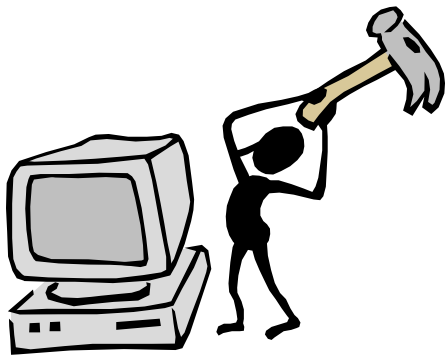
Hello it's Mary Wonthaggi. I have lost my voice so I won't be able to present on "Guiding for indigenous girls – missed opportunities" at the Region meeting. Try Auntie Rosie she may be able to help you.

9.30am 31st July

Hi it's Wendy from Guide House. Just letting you know that the Leadership

Qualification certificates and badges for your Region are ready.

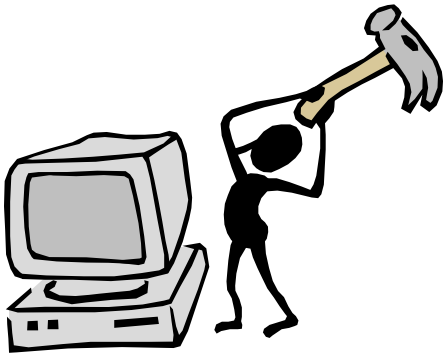
Would you like me to arrange for these to be delivered to you ?



Emails (1)

You can access your emails
via your daughter's PC.

Fred Murray	Your Reservation Confirmation	10th July
Wilma Catalina	Region Meeting	10th July
Guide House	Monthly Newsletter	11th July
Girl Guides Australia	CC Memo	15th July
Linda Smith	Region Meeting	24th July
Website	Your Newsletter is attached	25th July
District Council Of Wanjimup	Meeting	27th July
South East Asia Tours	Survey	31st July



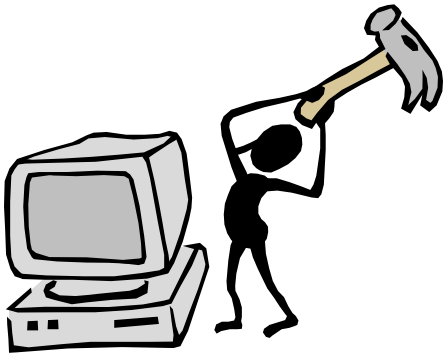
Emails (2)

Fred Murray Your Reservation Confirmation 10th June
Your reservations for your upcoming trip are all confirmed.
Please come into the office to pick up your tickets.
Regards
Fred (Manager, All Destinations Travel)

Wilma Catalina Region Meeting 10th July
Hi
I will be attending the Region meeting. I am also bringing Pauline Watkins and Janice Green from Trefoil with me.
Wilma

Guide House Monthly Newsletter 11th July
Use this link for the June Newsletter <http://gallery.mailchimp.com>
Second reminder - Don't forget to get your District's biscuit orders to Guide House by the end of August. If you miss this deadline - NO BISCUITS.
Regards
Freda

Girl Guides Australia CC Memo 15th July
I need your help urgently. I am attending an Asia Pacific Region meeting next week in Singapore and I need to get a feel from as many leaders as possible for setting a mandatory retirement age of 55 years for Leaders of Youth.
Fiona
Chief Commissioner
Girl Guides Australia



Emails (3)

Linda Smith Region Meeting

24th July

Can you tell me please where our meeting is being held and are there any minutes for the April meeting ?

Linda

Website Your Newsletter is attached

25th July

Thank you for subscribing to “Desert Dunes”. **CLICK HERE** to get the latest news.

District Council Of Wanjimup Meeting

27th July

Confirming that the mayor of Wanjimup, Mrs Denise Wallen, can attend your Region Meeting to present the cheque to you for the funding of 50 laptop computers for your Guide halls.

Please email Mrs Wallen direct at dwallen12345@gmail.com with your meeting details.

Greg Watkins

CEO

District Council of Wanjimup

South East Asia Tours Survey

31st July

Sorry to hear about your typhoon experiences.

We would appreciate your feedback on the support you received from our tour Representative to assist you in returning to Australia.

Please use the following link to complete a short survey online.

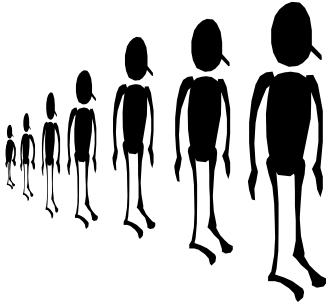
<http://gallery.mailchimp.com>

Regards,

John and the Team



Facebook 1



**1 Million Women Campaign
Thursday at 2.26pm**

Having dived for 25 years on the Barrier Reef
It would break my heart if we lose it now.



**Happy Landings
Monday at 9.30pm**
We are here – fantastic weather

ABC News

Tuesday at 12 noon
When this pilot makes his way to the flight deck
at Canberra airport, he sometimes takes a few
passengers with him and stows them in the cockpit.

The pilot is also a practising vet and is helping to save
the critically endangered southern brush-tailed
rock wallabies by taking joeys to Adelaide.



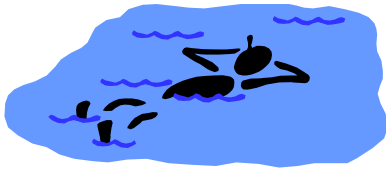
Facebook 2



Happy Landings

Monday at 2.30pm

We went on an elephant safari today
– brilliant.



Regina-fit-Wellings

Monday at 7.30pm

COME JOIN ME FOR AN AQUAROBICS
CLASS – 3PM AT THE OCEAN VIEW POOL



Concerned Mum

Tuesday at 6am

Yes the typhoon has hit the area where Beryl was holidaying, I have just heard from the Australian Embassy that she is OK but has lost everything. She can't get home for another 2 weeks. Please send your thoughts and prayers to all those impacted by this dreadful disaster.



2 hours ago

Happy 21st birthday Harriet Smith.



Snail Mail

INVITATION

Come along to the next reunion of the Class of 92. 4.30pm 2nd Sept at Norwood High.

BYO drinks



INVITATION

Would you like to have input on the future of Guiding in WA ?

Would you like to hear about ideas for welcoming Indigenous girls to Guiding ??

*Then come to the Region Meeting
2nd August 7pm - 9.30pm
Wanjimup Town Hall*

RSVP Beryl by 15th July



Sunlight Electric Company

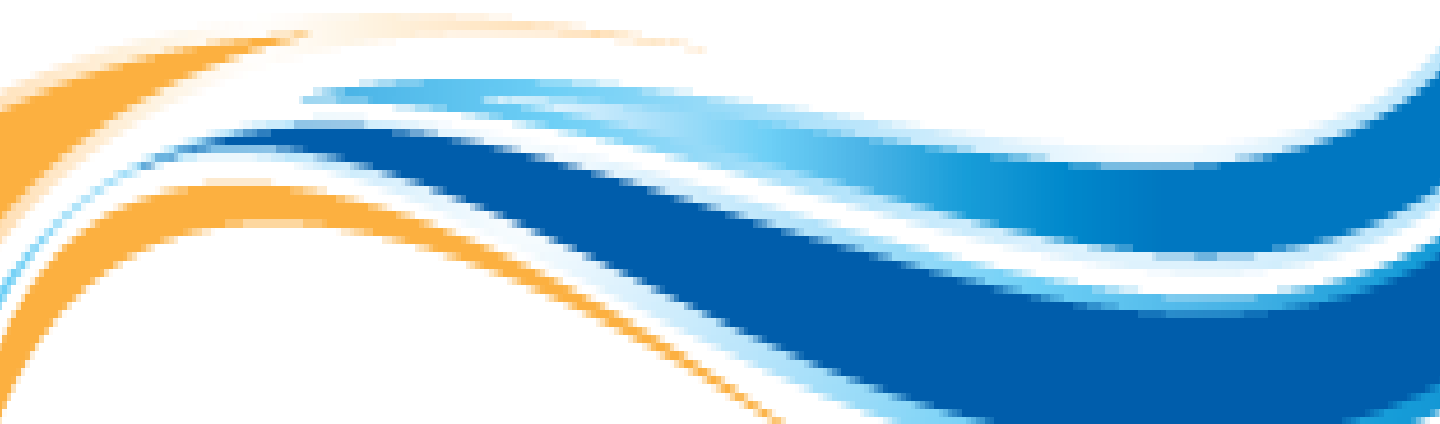
Your account is overdue.
To ensure continuity of your supply
Please pay your account of \$549.65
immediately

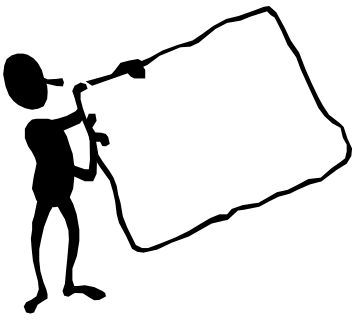
30th July



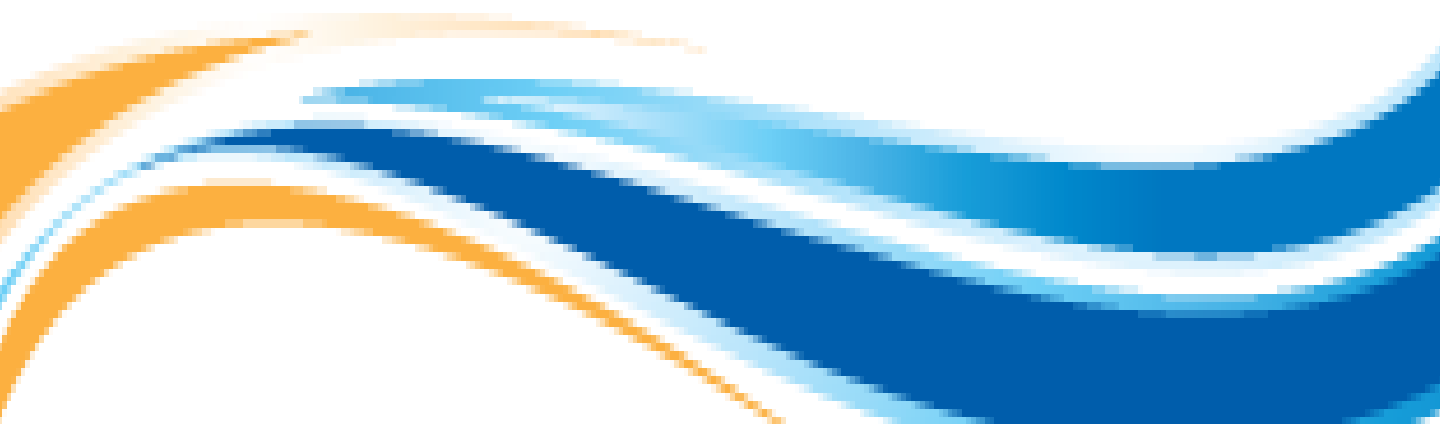
Text messages on your mobile

You lost your mobile in the floods so you have no idea
About any text messages since the 17th July

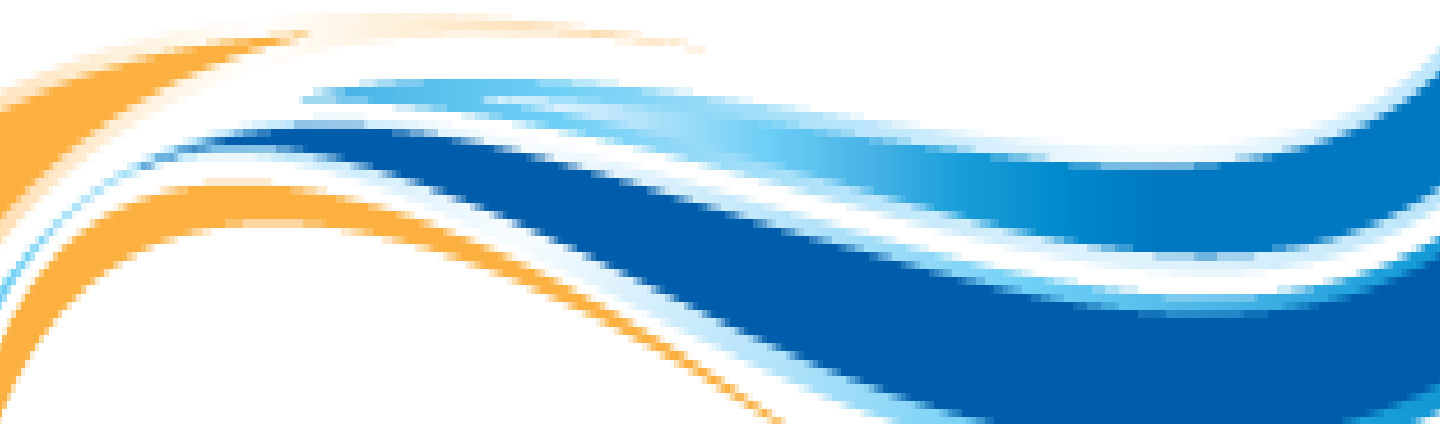
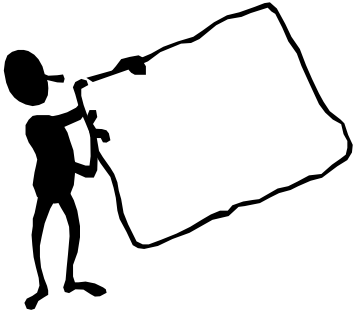


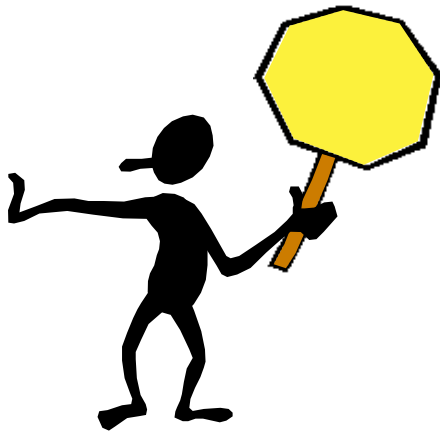


Action Plan



Agenda & Running Sheet



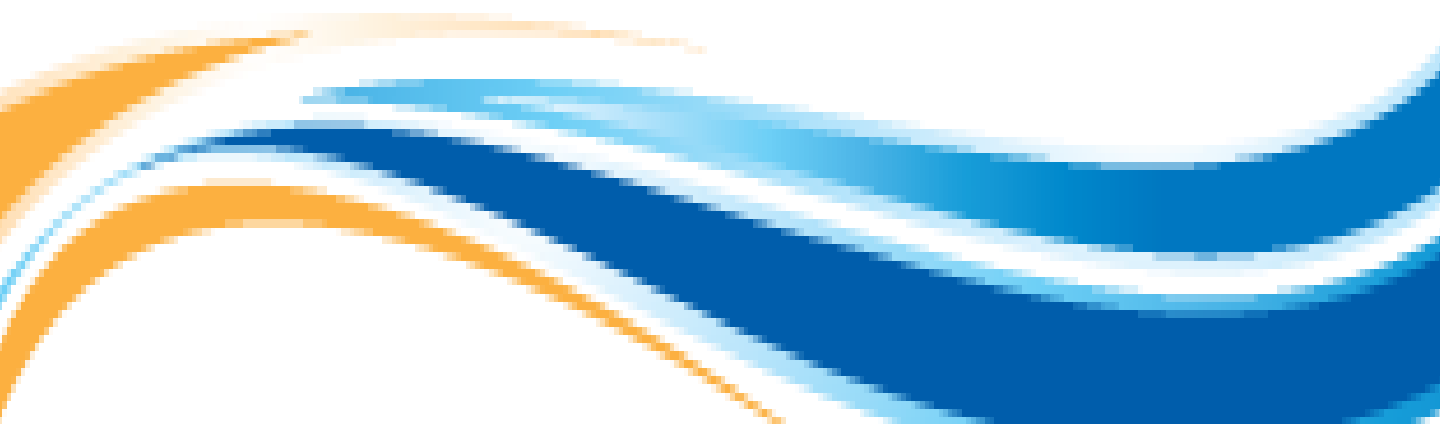


Wildcard 1

One of your District Managers
knocks at the door quite persistently.

She brings with her a casserole and your
favourite chocolate eclairs.

What is your response ??





Wildcard 2a

Your landline rings and you can see that it is the State Commissioner who is a good friend of yours

.

If you choose to take the call ask a trainer for the phone details.



Wildcard 2b

Hi there,
I am so sorry to hear about your experiences after the typhoon, it must have been frightening

I know that you must be up to your ears but I need to have a conversation with you about the Region meeting. Can you please check what I plan to say about the future of Guiding in WA and can you Tell me how you would like me to thank your guest speaker.

What is your response ??

